

Privacy Statement of Hotellme.eu

Processor

Momentocio BV
Oder 20, Unit A6023, 2491DC, The Hague, The Netherlands
Contact: info@hotellme.eu

Processed Personal Data

Hotellme processes the following personal data: first name, last name, date of birth, telephone number, address, email address as well as personal data entered by the user of the online Hotellme platform himself.

Purpose of the processing

Hotellme processes personal data to be able to provide its mediation service, to comply with its legal obligations and to respond to requests from data subjects.

Retention time

Personal data is processed and stored for as long as is necessary for the purpose for which it was collected: Personal data processed for the purpose of enabling Hotellme to provide its mediation service will be retained until the mediation has taken place and no further processing is required from a tax point of view. Personal data processed as a result of a contact request by a user will be processed for a maximum of one (1) year after the contact request has been answered, due to the internal Hotellme quality system. After expiry of a retention period, personal data will be deleted.

Secure processing

Hotellme takes appropriate security measures to prevent unauthorized access, disclosure, alteration or destruction of personal data. The processing of personal data takes place using automated systems, following organizational procedures and practices that implement the authorization policy used within Hotellme.

Use of processors

Hotellme may outsource parts of the processing of personal data to third parties who act as processors under the responsibility of Hotellme. Hotellme has entered into a processor agreement with such third parties. The current list of these parties can be requested from Hotellme at any time.

Data sharing with third parties

Hotellme can share personal data with third parties if this is required for the provision of its mediation service. The current list of these parties can be requested from Hotellme at any time.

Location of processing

Hotellme processes the personal data in the Netherlands Belgium, France and Spain.

Transfer to countries outside the European Union

Depending on the location of the users and providers of accommodation, Hotellme may transfer personal data to providers of accommodation in countries outside the European Union. The user will be informed of this.

Rights

Users can exercise their rights in relation to the personal data processed by Hotellme that is processed by the Owner. Users have the following rights in relation to their personal data processed by Hotellme: access, object to processing, rectification, deletion, processing of processing, receive in digitally transferable format, if of complaint to the relevant authority in the country of establishment. Requests to exercise these rights can be addressed to Hotellme's data protection officer at privacy@hotellme.eu.

Hotellme will process the requests free of charge and as soon as possible but always within one (1) month.

Trackers/cookies

Hotellme uses trackers. More information can be found in the cookie statement.

Changes to this privacy statement

Hotellme reserves the right to make changes to this privacy statement at any time. The current version is available at all times via [hotellme.eu/privacy statement](https://hotellme.eu/privacy-statement).